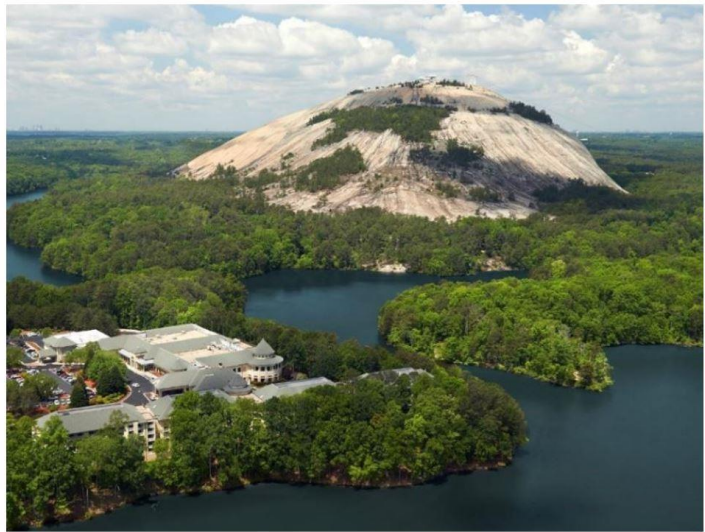


# SOUTHWARE PARTNER ALLIANCE 2019 USER CONFERENCE

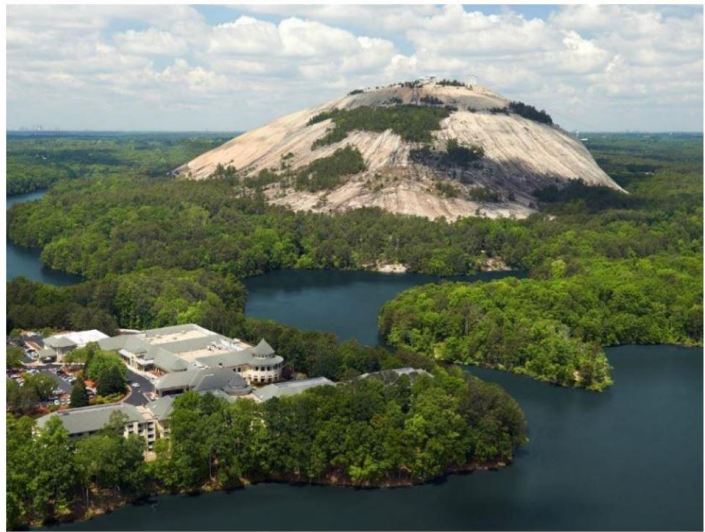


## Thursday, April 25<sup>th</sup> Agenda

Time	Event	Description	Location
7:00	Registration & Continental Breakfast		Laurel
8:00	Welcome – Day 1 Opening	Welcome to the SouthWare Partner Alliance 2019 User Conference!	TBD
9:30	Portals – How Much Can You Do?	Learn about the Southware Web Portal menus, super search, 360-degree views and data rich customer, prospect and vendor portals and much more.	TBD
11:00	Sales Tax & Tax Cert Management		TBD
12:00	Lunch Buffet		Waterside
<b>Track One</b>			
1:00	Portals - Purchasing & Approvals		TBD
2:30	Scheduling & RCF Packet Workshop		TBD
3:30	SV - Portals – SO Entry, Management & Recurring Contracts		TBD
4:30	Mobile Service Tech & Sales Rep		TBD
<b>Track Two</b>			
1:00	GL – Financial statements, ratios and grouping		TBD
2:30	Month End Reconcile Best Practices		TBD
3:30	Point-of-Sale Portal, Credit Cards and Gift Card Processing		TBD
4:30	Payroll, Time Entry & W2s		TBD
<b>Deck Party &amp; Networking Event</b>			
6:00	Deck Party & Networking Event	Meet new friends and network with SouthWare professionals, while enjoying a buffet of southern cuisine, with beautiful views of historic Stone Mountain Park.	Evergreen Deck

\*Short break scheduled between each session \*\*Schedule subject to change without notice

# SOUTHWARE PARTNER ALLIANCE 2019 USER CONFERENCE



## Friday, April 26<sup>th</sup> Agenda

Time	Event	Description	Location
7:00	Registration & Continental Breakfast		TBD
8:00	Welcome – Day 2 Opening		TBD
8:15	SouthWare Genius Round Table	Southware End Users share their successes and experiences in an interactive round table discussion.	TBD
9:30	OSI & SouthWare New & Coming Soon	SouthWare development and technical staff will present some highlights of recent and coming features and will be available to answer questions and gather ideas from the attendees.	TBD
10:30	Cyber Security		TBD
12:00	Lunch Buffet		Waterside
<b>Track One</b>			
1:00	IS – Backorder Processing, Indexes and Marketing Catalog		TBD
2:00	Connecting to the World	Learn how to use Southware to connect to other businesses and software applications.	TBD
3:00	Adjourn & Networking		
<b>Track Two</b>			
1:00	AP – Alternate Pay Options and Manual Check Options		TBD
2:00	Portals: Transactions		TBD
3:00	Adjourn & Networking		