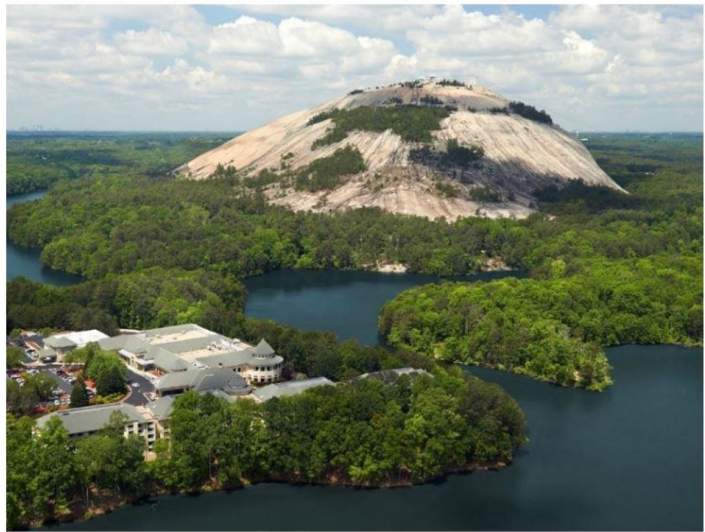


SOUTHWARE PARTNER ALLIANCE 2019 USER CONFERENCE

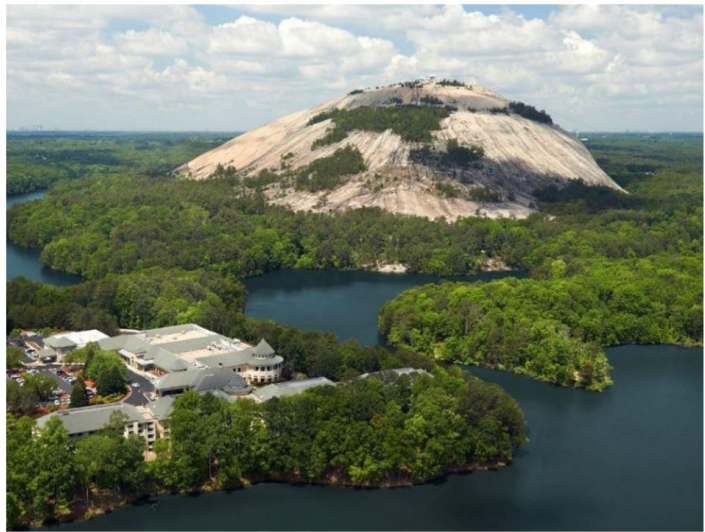


Thursday, April 25th Agenda

Time	Event	Description	Location
7:00	Registration & Continental Breakfast		Laurel
8:00	Welcome – Day 1 Opening	Welcome to the SouthWare Partner Alliance 2019 User Conference!	TBD
9:30	Portals – How Much Can You Do?	Learn about the Southware Web Portal menus, super search, 360-degree views and data rich customer, prospect and vendor portals and much more.	TBD
11:00	Sales Tax & Tax Cert Management		TBD
12:00	Lunch Buffet		Waterside
Track One			
1:00	Portals - Purchasing & Approvals		TBD
2:30	Scheduling & RCF Packet Workshop		TBD
3:30	SV - Portals – SO Entry, Management & Recurring Contracts		TBD
4:30	Mobile Service Tech & Sales Rep		TBD
Track Two			
1:00	GL – Financial statements, ratios and grouping		TBD
2:30	Month End Reconcile Best Practices		TBD
3:30	Point-of-Sale Portal, Credit Cards and Gift Card Processing		TBD
4:30	Payroll, Time Entry & W2s		TBD
Deck Party & Networking Event			
6:00	Deck Party & Networking Event	Meet new friends and network with SouthWare professionals, while enjoying a buffet of southern cuisine, with beautiful views of historic Stone Mountain Park.	Evergreen Deck

*Short break scheduled between each session **Schedule subject to change without notice

SOUTHWARE PARTNER ALLIANCE 2019 USER CONFERENCE



Friday, April 26th Agenda

Time	Event	Description	Location
7:00	Registration & Continental Breakfast		TBD
8:00	Welcome – Day 2 Opening		TBD
8:15	SouthWare Genius Round Table	Southware End Users share their successes and experiences in an interactive round table discussion.	TBD
9:30	OSI & SouthWare New & Coming Soon	SouthWare development and technical staff will present some highlights of recent and coming features and will be available to answer questions and gather ideas from the attendees.	TBD
10:30	Protecting Information in the Digital Age	Cybercrime is now more profitable than the global trade in marijuana, cocaine and heroin combined. Attacks come from all angles – not just computers, but also mobile devices, public wi-fi, social media, malvertising and other forms of social engineering. Protecting information requires understanding both the form of current threats and effective prevention measures. In this session, Glenda will discuss tools and strategies to protect yourself and your business from this growing threat.	TBD
12:00	Lunch Buffet		Waterside
Track One			
1:00	IS – Backorder Processing, Indexes and Marketing Catalog		TBD
2:00	Connecting to the World	Learn how to use Southware to connect to other businesses and software applications.	TBD
3:00	Adjourn & Networking		
Track Two			
1:00	AP – Alternate Pay Options and Manual Check Options		TBD
2:00	Portals: Transactions		TBD
3:00	Adjourn & Networking		

*Short break scheduled between each session **Schedule subject to change without notice