Ready for What's Next, Now™

Complete Managed SaaS Environment

The Power of The Aptean Cloud

Aptean's SaaS Managed Service offering is about eliminating barriers so you can concentrate on the important things your business needs to succeed.

Improve your business with thoughtful, industry-specific functionality, future-proof your operations with access to the most up-to-date solutions and get the utmost in security controls and safeguards from Aptean's cloud infrastructure.

Secure, Powerful, Future-Ready

The Aptean cloud is hosted in a Tier 4 data center in multiple regions to support redundancy. Global interconnection hubs deliver low latency and high capacity connectivity. When combined with the deep industry-specific functionality of your Aptean ERP, the result is world-class cloud power to propel your business into the future.

Reduce pressure on your IT team, freeing up their time to concentrate on more strategic initiatives. Unburden staff who would be forced to respond to an outage at a moment's notice, while gaining peace of mind knowing your cloud servers are fully managed by Aptean's SaaS Managed Services (SMS) team. With your Aptean ERP in the cloud, and accessible at any time from anywhere, you'll realize improved productivity and unparalleled security.

❯ **Cost Effective**
  » Shorter time to implement: faster time-to-value
  » Reduced capital expenditures
  » Lower total cost of ownership
  » Free up technical resources for more strategic initiatives

❯ **Up-to-Date**
  » No risk of incompatibility or incorrectly configured server hardware
  » Stay current on Aptean releases

❯ **Secure**
  » Stable, scalable, secure private hosting
  » Aptean maintains of end-to-end solution, except power & internet, which is provided by private data center according to established SLAs

❯ **Available**
  » Access anytime, from anywhere
  » 99.9% minimum uptime service level agreement (SLA)

What's Included

❯ **Scalability** – With Aptean's cloud you can scale your resources to meet changing demands as your business grows. As you acquire new companies, product lines or facilities, your software can easily adjust and scale to meet your business needs.

Data storage capacity, processing power and networking can all be scaled quickly using existing infrastructure, and with little to no down time. This allows for agile, cost-effective growth that could otherwise be resource-prohibitive.

❯ **Unmatched Security & Data Privacy**

» **Encryption:** Aptean uses industry-standard encryption products to protect data during transmission, including through Transport Layer Security (TLS), leveraging at least 2048-bit RSA server certificates and 128-bit symmetric encryption keys at a minimum.

» **Backup & Restoration:** Aptean develops, implements and regularly tests Disaster Recovery plans to ensure all customer data is available and accessible and adequate systems are in place to restore the availability and accessibility of all customer data in a timely manner in the event of a physical or technical threat. We consistently test our recovery/restore procedures to ensure our Recovery Time Objective (RTO) and Recovery Point Objective (RPO) SLAs are met.

» **Access Control & Privilege Management:** Aptean employs logical access controls designed to manage access to data and system functionality based on authority levels and job functions.

» **Vulnerability Scanning:** Aptean performs vulnerability scanning on all customer systems, penetration testing of our software and application security testing on every release.

» **Audited & Certified:** Aptean's operations, policies and procedures are audited regularly to ensure we meet and exceed all standards expected of service providers. Aptean publishes a Service Organization Controls 2 (SOC 2) Type II report annually.

❯ **Licensing and Support**

» Microsoft SQL Server and Windows Server licenses included – no need to purchase, maintain or upgrade your own server licenses

» Cloud servers kept current with all Microsoft updates and service packs, via scheduled update cycle

» Access to Aptean SaaS Managed Services Team:

  » **Approved customizations installed by Aptean SMS Team**

  » **Installation of ERP-specific service packs/build updates keeps you current**

  » **Assistance with:**

    ❯ Connection or login issues
    ❯ Printing issues
   ❯ Set up a new employee login, or disable a login
    ❯ Backups and restorations

With Aptean's SaaS Managed Services, there's nothing standing between you and your productivity. We know the continued growth of your business – not server management – is your priority. Aptean offers the mobility, reliability and security you need so you can focus on what you do best: growing your business.

Are you Ready to **Learn More?**

Aptean's SaaS Managed Services offer the mobility, reliability, and security you need so you can focus on what you do best: growing your business.

Contact Us at **info@aptean.com** or visit **www.aptean.com**.

△aptean Ready for What's Next, Now™
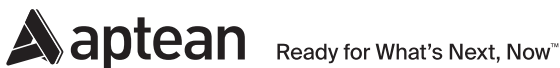
About Aptean

Aptean is one of the world's leading providers of industry-specific software. Our enterprise resource planning and supply chain solutions are uniquely designed to meet the needs of specialized manufacturers and distributors, while our compliance solutions serve specific markets such as finance and life sciences. With both cloud and on-premise deployment options, Aptean's products, services and unmatched expertise help businesses of all sizes, across many industries, to scale and succeed.

For more information, visit **www.aptean.com**.